Welcome to Supplier Associated Warranty Reduction Program (SAWRP)! This user guide will help you navigate through the Warranty Recovery - SAWRP screens.

**Accessing SAWRP**

The SAWRP application is available through the eSupplierConnect Portal by selecting “Warranty Recovery Programs”.

**Note:** Should you have any issues accessing this system please confirm your access with your Supplier’s Portal Security Administrator in the eSupplierConnect portal, Supplier Information Systems (SIS). If your SID is not set up you will need to be in contact with your company’s Security Administrator.

Select the “SAWRP” tab when entering Warranty Recovery Programs

The following options are available under the Reports heading:

- Claim Export – Allows you to extract the claim details that are associated with your Debit/Credit
- Credit/Debit Report – Displays the calculation details related to your Credits/Debits
- Credit/Debit Report by SMLC – Provides the ability to segment your Debit/Credit by individual SMLC or LCC
Reports

When reviewing your company’s reports, please keep in mind, you will need to select either “Debit” or “Credit” throughout this process. To determine if a “Debit” or “Credit” apply, please review the following:

Warranty Sharing (i.e. Debit) – The Supplier Target screen will indicate your company’s Share Rate percentage. Additionally, an email notification containing the SAWRP Number and Debit Number will be sent to the first two contacts listed in Supplier Information Systems (SIS).

Credit – The Supplier Target screen will indicate your company’s Supplier Credit Rate.

Note: You will only be able to view SMLC and LCC that are associated with your SID. In the event, you are not able to view an applicable SMLC/LCC; please consult with your company’s Security Administrator.

Credit/Debit Report

The Credit/Debit Report displays the calculation details related to your Credits/Debits. To generate the Credit/Debit Report you will need to select either “Credit” or “Debit” and then enter or select a “SAWRP number” and/or “Debit number”.

Selecting the “look up” key will pull up the SAWRP Numbers or Credit/Debit Numbers associated with your SID.
Once you have selected the appropriate SAWRP Number or Credit/Debit Number click on the “Show Report” button and the following screen will generate.

Clicking on the Debit/Credit Number will provide you additional information on the details and calculation of the Debit or Credit.

Additional details on the Part calculation are available by selecting the underlined part expense. Parts are segmented into two part types:

- **Primary Part** - Listed as failed part on claim(s)
- **Other Part Numbers** – Additional related parts also listed on the claim(s)
Note: The Primary Part Number calculation uses Chrysler’s standard calculation utilizing: Unit Cost, Mopar Handling, and Dealer Handling. All Other Parts are multiplied by 70% to replicate the Chrysler Standard Formula.

**Credit/Debit Report by SMLC**

The Credit/Debit Report by SMLC provides you the ability to drill down to see the Debits or Credits applicable to an individual SMLC and or LCC. To generate the Credit/Debit Report by SMLC, you will need to select either “Credit” or “Debit” and then select “All” or the appropriate” SMLC” and/or “LCC”.

---

**Detailed Part Information**

<table>
<thead>
<tr>
<th>Model Year</th>
<th>Primary Part Number</th>
<th>Other Part Number</th>
<th>Claim Part Expense</th>
<th>Quantity</th>
<th>Unit Cost (POI USD)</th>
<th>Effective Date</th>
<th>Dealer Net (USD)</th>
<th>Dealer Net Date</th>
<th>Dealer Handling Charges 40.00% (USD)</th>
<th>Mopar Handling Charges 64.79% (USD)</th>
<th>Individual Adj Part Expense (USD)</th>
<th>Total Adj Part Expense (USD)</th>
</tr>
</thead>
<tbody>
<tr>
<td>2011</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>14</td>
<td>80.49</td>
<td>04/23/2010</td>
<td>165.00</td>
<td>01/01/2011</td>
<td>66.00</td>
<td>36.03</td>
<td>182.52</td>
<td>2555.28</td>
</tr>
<tr>
<td>2011</td>
<td>-</td>
<td>-</td>
<td>20.64</td>
<td>3</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>4.82</td>
<td>14.46</td>
</tr>
<tr>
<td>2011</td>
<td>-</td>
<td>-</td>
<td>15.35</td>
<td>3</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>3.12</td>
<td>8.35</td>
</tr>
<tr>
<td>2011</td>
<td>-</td>
<td>-</td>
<td>4.86</td>
<td>2</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>1.79</td>
<td>3.40</td>
</tr>
</tbody>
</table>

Total Part Expense to Date: 2,582.50 USD

---
Once you have selected the appropriate “SMLC” and/or “LCC” click on the “Show Report” button to generate the report:

**Claim Export**

The Claim Export allows you to view the claims that are a result of your Credit/Debit. To Export these claims you will need to select either “Credit” or “Debit” and then enter or select a “SAWRP Number” or “Debit Number”.

Clicking on the “look up” key will pull up your SAWRP Numbers or Debit Numbers associated with your SID.

**Note:** To isolate a specific debit (i.e. Market) you must enter a “SAWRP Number” and a “Debit/Credit Number”.

<table>
<thead>
<tr>
<th>SAWRP Number</th>
<th>Credit/Debit Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>12345</td>
<td>1</td>
</tr>
<tr>
<td>11111</td>
<td>2</td>
</tr>
<tr>
<td>22222</td>
<td>3</td>
</tr>
<tr>
<td>33333</td>
<td>4</td>
</tr>
</tbody>
</table>
Once you have selected the appropriate SAWRP Number and or Credit/Debit Number click on the “Export to Excel” button. An Excel window will open generating the claims.

Supplier Contact

Beginning with the 2012MY, you will now have the ability to input additional contacts (up to 10 email addresses) for your SMLC. Once entered, any email address entered in the SAWRP Tab > Supplier Contact Section will receive all SAWRP communications.

To enter an email address in the Supplier Contact section, select your SMLC and click on the “show contacts” button.
As long as you have access to the SMLC selected, an Email box will generate. In this box, you can enter or edit up to 10 email addresses. All email addresses need to be separated by a comma (with no additional spaces).

Please note: Notifications will continue to be sent to the top two people in your company, if the debit amount is over the Chrysler threshold or if your SMLC does not have any contacts entered in the Supplier Contact Section.
FAQs, Instructions, and Policy & Procedures

To assist you with any questions you might have on SAWRP, several resources are available in the SAWRP Tab. To view Instructions, FAQs or the Policies & Procedure documents for the SAWRP program, select the item you are seeking under the FAQ and Instructions link on the SAWRP Tab.

To view the document, click on the “Click Here to Download File” button. A new window will open generating the file.